



- Can you lift repeatedly 80 LB bags of cement? _____
- The customer gives you \$10.00 and the sale was \$6.97.
 - How much change do you give to the customer? _____
- Where is Canada? _____
- If you had to cut a length of Chain 6 Feet and found 8" remaining on the coil -- What would do?
 - a. Leave it on the coil
 - b. Give it to the Customer for gratis
 - c. Check with your supervisor
- How would you approach me as a Customer _____
(if the person says "Can I No Good!")
- Any objections on working on Sundays? _____
- Do you speak any other language then English? _____
- Do you use a computer? _____ What do you do with one?? _____
- If you have to _____ What order would you do it in?
 1. Put out Stock
 2. Answer a Customer Question
 3. Sweep the Floor

- How many inches in a Yard? _____
- 1/3 of .89 _____
- Which word is the opposite of sharp? 1)high 2)dull 3) far 4) fine
- Which word is the same as round? 1)chair 2)flat 3)circle 4)square
- Which word is different from the others? 1)bushel 2) peck 3)gallon
- Which word is opposite of dark? 1)night 2)color 3)light 4)deep
- Opposite of North? 1)west 2)cold 3)south 4)east

- If apples are 2 cents each, how much will 4 apples cost? _____
- At 5 cents each, how much will 3 bolts cost? _____
- If an employee gives his/her discount to an outside person they should be?
 1. be immediately dismissed
 2. warn and given a second chance
- If an employee is caught stealing should that employee?
 1. dismissed immediately
 2. warn and given a second chance

- If a customer asked you where the crab grass seed was? How would you proceed?
 1. Show the customer what isle it is in.
 2. Ask another employee for help.
 3. Tell the customer we do not have such a seed because crab grass is a disease.